

<b>TUESDAY MARCH 16, 2010 PRE-CONFERENCE CLASSES HELD AT GRAND TRAVERSE RESORT</b>				
12:30 p.m. – 1:00 p.m.	<b>Registration for Pre-Conference Classes at Grand Traverse Resort</b>			
1:00 p.m. – 5:00 p.m.	Work Zone Mobility, Excavation/Road & Traffic Segment		Asbestos and Lead Hazard Awareness Training	
4:00 p.m. – 7:00 p.m.	<b>Registration Open Grand Traverse Resort and also Exhibitor Set-Up in Governors' Hall</b>			
<b>WEDNESDAY MARCH 17, 2010 CLASSES AND EXHIBITS AT GRAND TRAVERSE RESORT</b>				
7:00 a.m. – 4:30 p.m.	<b>Registration Open Grand Traverse Resort</b>		<b>Coffee &amp; Rolls 7:00 a.m. – 8:30 a.m.</b>	
7:00 a.m. – 1:30 p.m.	<b>Exhibitor Set-Up, Governor's Hall</b>			
8:00 a.m. – 9:00 a.m.	Opening Session - Storyteller's Guild			
9:00 a.m. – 10:00 a.m.	Customer Relations	TBD	Protecting your Water Supply and Your Bottom Line	TBD
10:00 a.m. – 10:30 a.m.	<b>Break</b>			
10:30 a.m. – 11:30 a.m.	Collection System Assessment/Improvements – Considering New Technologies	Case Study – Ann Arbor Charter Twp State of Infrastructure Report	Well Rehabilitation	Preparing and Responding to Water Emergencies ( Ironwood MI Story)
11:30 a.m. – 1:00 p.m.	<b>Lunch in Governors' Hall</b>			
1:30 p.m. – 2:30 p.m.	TBD	The Meth Awareness “Making Changes for a Safer Community”	Water Quality Management	TBD
2:30 p.m. – 5:30 p.m.	<b>Exhibit Hall Open – Governors' Hall, Meter Assembly contest, Hands-On Demonstrations, Meet &amp; Greet</b>			
	<b>Meter Assembly &amp; Chlorinator Assembly Contests 2:30 pm – 5:30 pm</b>			
2:30 p.m. – 3:00 p.m. & 3:00 p.m. – 3:30 p.m.	<b>Hands-on Exhibitor Modules in the Exhibit Hall – Governor's Ballroom</b> There will be 7 different Hands-on Presentations at Exhibit Booths during this time period			
4:00 p.m. – 6:00 p.m.	<b>Meet &amp; Greet in Governors' Hall &amp; Water Taste Test at 4:30 p.m. in Exhibit Hall</b>			
<b>THURSDAY MARCH 18, 2010 CLASSES AND EXHIBITS AT GRAND TRAVERSE RESORT</b>				
7:30 a.m. – 4:00 p.m.	<b>Registration Open</b>		<b>Coffee &amp; Rolls 8:00 a.m. – 9:00 a.m. – Exhibit Hall – Governor's Ballroom</b>	
8:00 a.m. – 1:00 p.m.	<b>Exhibit Hall Open – Governors' Hall</b>			
9:00 a.m. – 10:00 a.m.	Source Water Symposium, Part 1	<b>Hands-on Exhibitor Modules in the Exhibit Hall – Governor's Ballroom</b> There will be 7 different Hands-on Presentations at Exhibit Booths during this time period		
10:00 a.m. – 10:30 a.m.	Break			
10:30 a.m. – 11:30 a.m.	<b>Annual Business Meeting Tower A &amp; B</b>			
11:30 a.m. – 1:00 p.m.	<b>Lunch in the Governors' Hall</b>			
1:00 p.m. – 2:00 p.m.	Math Skills 101 – Part 1	<b>Hands-on Exhibitor Modules in the Exhibit Hall – Governor's Ballroom</b> There will be 7 different Hands-on Presentations at Exhibit Booths during this time period		
2:00 p.m. – 2:30 p.m.	Break			
2:30 p.m. – 3:30 p.m.	Math Skills 101 – Part 2	Effective Water Storage Tank Inspections	Retire with Confidence – Retirement Planning	TBD
5:00 p.m.	Social Hour Pre-function Area			
6:00 p.m. – 8:00 p.m.	<b>Banquet &amp; Awards Presentation</b>			
<b>FRIDAY MARCH 19, 2010 CLASSES AT GRAND TRAVERSE RESORT</b>				
9:00 a.m. – 9:30 p.m.	<b>Coffee &amp; Rolls</b>			
9:00 a.m. – 9:30 a.m.	Federal Regulatory Updates			
9:45 a.m. – 10:15 a.m.	Rural Development Updates			
10:30 a.m. – 11:15 a.m.	MDEQ Regulatory Updates			
11:15 a.m. - 11:30 a.m.	Conference Summary and Adjournment			

Please visit our website [www.mrwa.net](http://www.mrwa.net) for full class descriptions and Hands-on Exhibitor Modules!!!